

Alden Public Library Community Survey

* Indicates required question

1. Do you have a library card? *

Mark only one oval.

☐ Yes

☐ No

2. How often do you visit the Alden Library?

Mark only one oval.

☐ Daily

☐ Weekly

☐ Monthly

☐ Rarely

☐ Never

3. Which services do you currently use at the library (select all that apply)?

Check all that apply.

- ☐ Borrowing books and/or materials
- ☐ Using computers
- ☐ Attending programs/events
- ☐ Study space/reading space
- ☐ Reading Newspapers
- ☐ Interlibrary Loan (ILL)
- ☐ Copies, scanning, and/or faxing
- ☐ Internet Access
- ☐ Rental of facility
- ☐ Visiting children's play area
- ☐ Work on community puzzle
- ☐ Visiting teen area
- ☐ Reference services (helping with questions)
- ☐ None of the above
- ☐ Other: _____

4. How do you usually find out about library programs and/or events?

- ☐ Library website
- ☐ Social Media
- ☐ Flyers/posters
- ☐ Word of mouth
- ☐ Library staff
- ☐ Times Citizen Newspaper
- ☐ Alden Newsletter
- ☐ Wednesday folders through Alden Elementary School
- ☐ Emails from school

5. How would you rate the overall quality of the library's services?

Mark only one oval.

☐ Excellent

☐ Good

☐ Average

☐ Poor

☐ Very poor

6. What services are you interested in using? Please check all that apply.

Check all that apply.

☐ Print books

☐ Audiobooks

☐ Reference materials

☐ DVDs/Movies

☐ Hoopla

☐ Libby

☐ Other: _____

7. What day and time works best for you to attend adult programs?

Check all that apply.

☐ Weekdays in the evenings

☐ Weekdays during the day

☐ Saturday mornings

☐ Saturday afternoons

☐ Other: _____

8. What new programs or services would you like to see offered at the library?

9. What improvements would you suggest for the library to better serve our community?

10. What do you value most about the library including our services, programs, and spaces?

11. Have you faced any barriers in accessing the library including our services, programs, and spaces? If so, please share as much as you're comfortable.

12. What is your preferred language?

Mark only one oval.

☐ English

☐ Spanish

☐ French

☐ Other: _____

13. What age group do you belong to?

Mark only one oval.

☐ 0-12

☐ 13-18

☐ 19-30

☐ 31-50

☐ 51-65

☐ 66+

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